

Maury Regional Health earns 2024 Great Place to Work Certification™

Maury Regional Health has earned 2024 Great Place to Work Certification™, a prestigious award from Great Place To Work® based entirely on what current employees say about their experience working at Maury Regional Health. The organization is one of only six companies in Tennessee, two of which are health care providers, to achieve this certification.

“We firmly believe that our greatest asset is our people,” said Maury

Regional Health CEO Martin Chaney, MD. “They are the driving force behind our success, and their unwavering commitment to excellence is truly commendable.



Receiving this honor not only validates our commitment to fostering a positive and supportive work environment but also reflects the exceptional contributions each team member makes to our organization every day. It’s a true testament to the culture we’ve built together, one that values collaboration, respect and innovation.”

Great Place To Work® is the global authority on workplace culture, employee experience and the leadership behaviors proven to deliver market-leading revenue, employee retention and increased

innovation. To become certified, companies must use Great Place to Work’s Trust Index Survey to gauge employee experience and complete a culture brief. The survey asks questions about employees’ attitudes, perceptions and opinions regarding credibility, fairness, respect, pride and camaraderie. Among the highest ratings achieved on Maury Regional Health’s survey include employees feeling they are treated fairly regardless



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Primary Care-Waynesboro celebrates new space at ribbon cutting

On Thursday, June 13, Maury Regional Health teams gathered alongside the Waynesboro Chamber of Commerce to celebrate an open house and ribbon cutting for the grand opening of Primary Care-Waynesboro’s new location.

The providers at this location are **Harish Veeramachaneni, MD, MPH**, **Paula Cole, NP**, and **Kendra Prater-Hold, NP**.

“Launching this new location has been a community effort. It’s a partially grant-funded project that we started working on in 2021 and began construction in 2023. We’re proud to bring such a nice, modern and spacious experience to Waynesboro,” said Hugh Bennett, the operations director for the primary care division at Maury Regional Medical Group.

“The new location is very close to where we used to be, but it’s now more accessible for many of our patients, who feel more independent and confident in our new space,” said Amy Lomax, the practice manager of Primary Care-Waynesboro.

Congratulations to the teams that helped bring this vision to life!



Davis named director of environmental services

Stephen Davis joined Maury Regional Health assuming the role of director of environmental services on May 28.



Davis

Davis has more than 15 years of experience in management and environmental services. Stephen has an outstanding record of achievement as a director of environmental services with HCA most recently at Southern Hills

Medical Center after serving previously at TriStar Centennial Medical Center. Davis currently lives in Smyrna with his wife and two children.

“We are grateful to have Stephen joining the Maury Regional leadership family and the Facility Support Services team. His background in EVS in a variety of hospital settings will be valuable and welcomed as we move into a period of facility-wide construction and renovation. Stephen has a keen eye for detail and has a proven history of positive EVS contributions to the overall patient experience,” said Administrative Director of Facility Support Services Mike Short.

Maury Regional Health welcomes newest board member Julie Bowling

Maury Regional Health is pleased to announce the appointment of **Julie Bowling** to its board of trustees. Bowling brings a wealth of knowledge and expertise to the organization and served as a member of the advisory board from 2022-2024.

Bowling serves as the general counsel for the Tennessee Farm Bureau Federation and Farm Bureau Insurance – Tennessee. She graduated from the University of Tennessee Knoxville with a degree in agriculture.

Bowling received her J.D. with high honors from Emory University School of Law in 2006. She practiced law in Atlanta, Georgia, for more than three years, focusing on tax controversy and litigation, before moving to Columbia to serve as assistant general counsel. She later took on the additional role of manager for payroll and benefits. Today, Bowling enjoys working on a variety of legal issues for Tennessee Farm Bureau and its service companies, including employment law, tax issues, litigation, insurance law and agricultural law. She is licensed to practice law in Tennessee and Georgia.



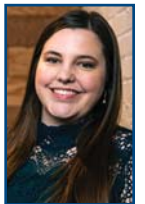
Bowling

Meet the new employee behind The VitaLink

For 60+ years, *The VitaLink* has served as our monthly employee newsletter keeping staff informed of organization updates, celebrations and more. Today, our Marketing & Communications Department is the team that works to gather the news and publish this monthly touchpoint, and more specifically, our communications specialist.

We’d like to introduce our new Communications Specialist **Lindsey Rose**! She’ll be the new face behind the scenes helping keep a pulse on the stories that make Maury Regional Health shine.

The Marketing & Communications Department sits in the Medical Office Building (MOB) at Maury Regional Medical Center (MRMC) and provides branding, design and communication services for the Maury Regional Health organization.



Rose



**MAURY REGIONAL
HEALTH**

Maury Regional Health is a not-for-profit regional health system serving southern Middle Tennessee through our hospitals, clinics, surgery centers, outpatient facilities and physician practice group. We are the largest health system between Nashville, Tennessee, and Huntsville, Alabama, with a medical staff of more than 500 providers encompassing 35 medical specialties.

The VitaLink

The VitaLink is published monthly for Maury Regional Health through the Marketing Department and features news relevant to employees, retirees, volunteers and medical staff members. New editions are published on the last business day of the month at MauryRegional.com/VitaLink.

Share Your Good News

Employees and physicians are invited to share their professional accomplishments for possible inclusion in The VitaLink by emailing story suggestions to TheVitaLink@MauryRegional.com. Possible article topics include, but are not limited to, an individual earning advanced certification, presenting at a conference, publishing research in a peer-reviewed journal, implementing new projects that support the health system and more.

Certification

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of race or gender, positive perception of Maury Regional Health's contributions to the community and safety in the workplace. Companies that score above 65% or higher achieve Great Place to Work Certification.



“Great Place To Work Certification is a highly coveted achievement that requires consistent and intentional dedication to the overall employee experience,” says Sarah Lewis-Kulin, the vice president of global recognition at Great Place To Work. She emphasizes that certification is the sole official recognition earned by the real-time feedback of employees regarding their company culture. “By successfully earning this recognition, it is evident that Maury Regional Health stands out as one of the top companies to work for, providing a great workplace environment for its employees.”

Look at them grow

Maury Regional Health employees earn professional certifications

Teresa Bivens, administrative assistant to Nursing Professional Development and Emergency Services, is now recognized as a Certified Administrative Professional through the International Association of Administrative Professionals (IAAP). This accomplishment represents an important milestone in Teresa’s career, signifying her expertise, proficiency and dedication to excellence in her administrative assistant role.



Bivens

Amanda Pike, BSN, RN, CWOCN, has achieved her Wound Care Specialist Certification through the Wound, Ostomy, and Continence Nursing Certification Board. With dedication and expertise, Amanda has demonstrated her commitment to providing top-notch care in wound management.



Pike

Their accomplishments not only validate their skills but also highlight their commitment to continuous learning and professional development.

MRH team members provide health screenings in the community

Maury Regional Health team members provided employee health screenings this week at The King’s Daughters’ School in Columbia. These screenings consisted of recording measurements, calculating body mass index, taking blood pressure, drawing labs and testing flexibility and grip strength.

Maury Regional Health is proud to support the spectrum of employee health needs in our local community through our business development and occupational health efforts. To learn more, visit MauryRegional.com/OccupationalHealth.



MRMC hosts successful blood drive

Maury Regional Medical Center hosted a blood drive May 29 with 31 donations made by 24 individuals, equal to saving 93 lives.

The donations included 17 whole blood and five double red cells, which count as two donations each.

Information about upcoming blood drives at Maury Regional Health facilities will be shared via employee email.

Blood donations are also accepted year-round at the Columbia Blood Assurance Donor Center located at 1412 Trotwood Ave., Suite 69. Sign up to donate at the donor center or at the blood drive of your choice at BloodAssurance.org.

MRMC recognizes Eric DeLaBruere with DAISY Award

Maury Regional Medical Center (MRMC) recognized **Eric DeLaBruere, RN, in the Cardiac Cath Lab** as the recipient of the DAISY Award for Extraordinary Nurses for the month of April.

DeLaBruere's nominator had high compliments sharing, "As my preceptor for nursing school clinicals, Eric exhibited excellence and compassion by working hard to teach me every day that I was there (120 hours) and was a top tier example for what all nurses should be. Eric made me want to be a nurse even more. He is kind, extremely knowledgeable and shows compassion with each and every patient he takes care of. Eric is always in a good mood and eager to help out his colleagues. Eric is an asset to Maury Regional and deserves this award wholeheartedly."



From left: Kevin Finn, administrative director of surgical and procedural services; Eric DeLaBruere, RN; Marc Jackson, outpatient cardiology coordinator; Cathy Malone, associate chief nursing officer.

The DAISY Award is presented to MRMC nurses as part of the DAISY Foundation's mission to recognize the compassionate and extraordinary nursing care that award recipients provide each day. To nominate a nurse for the award, visit MauryRegional.com/DAISY.

Scrub Sale!

August 12: 4-6 p.m.
August 13: 7 a.m.-2 p.m.

Auxiliary Conference Room

A portion of proceeds benefit the
Maury Regional Health Care Foundation

**Payroll deductions will start on August 30th payroll.
PRN Employees or Employees on leave will not be eligible for payroll deduction. Cash & Credit Card payment will be accepted**

MAURY REGIONAL HEALTH CARE
FOUNDATION

MRMC Earns renewed accreditation for Commission on Cancer® and National Accreditation Program for Breast Centers®

Maury Regional Medical Center (MRMC) has achieved accreditation through Commission on Cancer® (CoC) and National Accreditation



Program for Breast Centers® (NAPBC) through A Quality Program of the American College of Surgeons (ACS). These accreditations are valid through April of 2027.

"I want to personally commend the multi-disciplinary team of physicians and professional caregivers for their commitment to oncology care here at Maury Regional Health by obtaining the recent re-accreditation status from the Commission on Cancer and the National Accreditation Program for Breast Centers," said Administrative Director of Oncology Dana Salters, MBA. "This



national recognition will grant assurance to patients that state-of-the-art cancer care is available here in our community."

With over 90K members worldwide and over 2,500 hospitals participating, the Quality Programs of ACS exist to improve the experience and care of surgical patients in an optimal and ethical medical practice. ACS provides surgeons and hospitals access to a plethora of educational resources and a worldwide network of experts.

Learn more about the CoC Accreditation Program and the NAPBC by visiting facs.org/quality-programs/.

The Express Care Clinic for MRH employees is now exclusively using the QuickCharge payroll deduction system

About QuickCharge

Last year, Maury Regional Health (MRH) introduced QuickCharge, which allows employees to scan-and-go by paying with their payroll deduction, eliminating the need to carry cash or cards. This benefit is available at select MRH locations, including dining locations, pharmacies, gift shops and now the Express Care Clinic.

Setting up QuickCharge

Before employees can swipe-and-go with QuickCharge, they must first submit an authorization form in their infor account under *My Profile > QuickCharge*.

Once employees have authorized use of the payroll deduction system, a spending limit of \$300 for full-time employees and \$200 for part-time employees will be in place for each pay period. PRN employees may only use QuickCharge in the Express Care Clinic.

The Express Care Clinic requires QuickCharge

The Express Care Clinic is just like it sounds – a clinic for employees! With a \$25 per visit fee, employees can seek treatment for minor illnesses, physicals, x-ray



imaging and other primary care services. The clinic is located on the Maury Regional Medical Center campus and, effective immediately, will exclusively require payment to be made through QuickCharge by scanning their ID Badge.

Note: Payment is not required for employees seeking care for work-related injuries or illnesses at Employee Health.

Our new IT Help Desk is here!

In an effort to modernize, automate and make your interactions with IT more efficient, Maury Regional has launched their new, user-friendly IT help desk portal that features custom widgets to assist internal customers.

System features include automated updates for requests and a resource library where users can browse policies, FAQs and learn how to fix issues independently. The new platform will also replace prior online forms, enabling users to process the following requests, including but not limited to new equipment and software licensing.

Due to the new user-friendly portal, we've eliminated the ability to email tickets into our system. We encourage you to utilize the portal as we continue to develop a comprehensive template for entering tickets. Please note that all emails coming from the new system will show up as "MRH IT Support." To access the new help desk platform, please go to the MRHNET Intranet and access the link by clicking this image:



New mobile app for Outpatient Pharmacy

The Maury Regional Health Outpatient Pharmacy is pleased to announce the launch of our new pharmacy mobile app: Rx365.

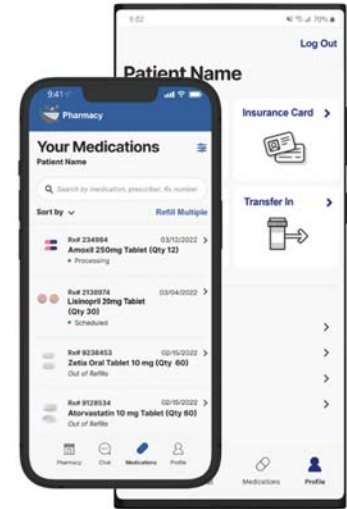
Features of the new app include the ability to:

- View medications, request prescription refills and receive status updates
- Enter your insurance information and upload insurance cards
- Transfer prescriptions from other pharmacies

The app is currently available for download in the App Store and Google Play for iOS and Android devices, respectively. The app can be accessed by searching for “Rx365” or by scanning the QR code below. Users will need to create an account in the platform when using it for the first time.

The Maury Regional Health Outpatient Pharmacy is located on the first floor of Maury Regional Medical Center (near the hospital lobby) and offers prescription and over-the-counter medications for Maury Regional employees, patients and volunteers. The pharmacy is open Monday–Friday from 7 a.m. to 5 p.m.

We are excited to roll out this new and convenient app for our pharmacy customers. If you have any questions about the new pharmacy mobile app, which is currently available for download, please call 931.380.4045.



Java Junction re-opens as 1224 Grille!

After a brief renovation and rebranding, we are excited to announce the launch of Maury Regional Medical Center’s reimagined first-floor restaurant! In May (2024), we held an internal contest with employees to help rename the space and received 100+ name suggestions. Thank you to everyone who participated and a big congratulations to **Jenna Avery** of Same Day Surgery on the winning name: 1224 Grille!

Formerly known as Java Junction, 1224 Grille offers an expanded menu and more thoughtful layout for both staff and patients. Operating hours are from 6:00 a.m. – 2:00 a.m.

“We will continue to offer a wide variety of grilled and

baked options as well as our favorite Starbucks coffees. The new addition of a milkshake machine will be a huge hit as we drift into the hot days of summer,” said Jerry Coulter, the food service manager at 1224 Grille, “We hope you enjoy the updated space as much as we do.”

Thank you to everyone involved in helping bring this vision to fruition.



Maury Regional Health presents inaugural Employee of the Year award

On Wednesday, June 19, Maury Regional Health (MRH) presented our first-ever Employee of the Year Award. The Employee of the Quarter/Year program is a vital opportunity to recognize and honor our Maury Regional Health team members across all disciplines system-wide who exemplify the qualities that strengthen our organization, embodying what it means to be Maury Strong and making MRH a great place to work.

“We are excited to recognize and celebrate all the team members who were selected as quarterly winners, who were also are nominees for Employee of the Year: Robert Jackson, Kaysha Beavers, Renee Barnett and Richard Warf,” said Employee Experience Specialist Shelia Grossman.

And our 2024 Employee of the Year is...

Congratulations to Clinical Informatics Coordinator **Kaysha Beavers!**

Beavers was recognized for her outstanding performance for leading progressive changes, creating actionable changes for people’s needs and having an incredible mind for process improvement.

“I’m very honored to present this first inaugural employee of the year award to Kaysha Beavers,” said CEO Martin Chaney, MD. “Kaysha has been a dedicated member of the Maury Regional Health mission for many years, and her unwavering commitment to enhancing patient experience makes her a truly deserving recipient of this award.”

Beavers’ prizes included a certificate, desk trophy, \$1,000 and a parking spot of her choice. Congratulations, Kaysha Beavers!



Underwood earns Sunflower Award

Congratulations to **Sarah Underwood**, an environmental services associate, on receiving Maury Regional Medical Center’s (MRMC) Sunflower Award for Exceptional Service for May 2024!

In her nomination for the Sunflower Award, the nominator described Ingram’s dedication to patients and Maury Regional Health.

“It takes a village to take care of our patients. No job is too small. Sarah always comes to work with a smile and goes into every room to clean and also talk with the patients,” her nominator said. “On Easter, Sarah went above and beyond her job. While in my patient’s room, Sarah came in to clean and brought a homemade easter bag for the patient. I noticed she had multiple bags on her cleaning cart to give to all her patients. This not only touched my heart, but it made my sweet patient’s day. My patient even wanted a photo to remember Sarah and her gift. This is what Maury is all about! Compassion and excellent care all the way across the board.”

“On Valentine’s Day this year, Sarah brought each one of the patients in the CCU a flower and a gift,” another nominator said. “Nothing elaborate, but it was enough to say that you are not forgotten while in the hospital. Everyone was so thankful. We need more caring people to do the little things for others that mean so much.”

The Sunflower Award is an opportunity to recognize MRMC employees from all disciplines and departments who go above and beyond in their roles. Nominations are accepted year-round from patients, family members and colleagues. Learn more about the Sunflower Award or nominate an employee at MauryRegional.com/Sunflower.



Sarah Underwood

Congratulations!

Courtney Hull, from the Labor & Delivery Unit, and family welcomed Everett Ray Pearce on May 30, 2024. He weighed 5 pounds, 6.7 ounces.

Karli Cole, from the Labor & Delivery Unit, and family welcomed Cooper Thomas Cole on June 18, 2024. He weighed 7 pounds, 8 ounces.

Erin Shadix, from the Cardiovascular Step-down Unit, and family welcomed Hallie Jo Shadix on June 19, 2024. She weighed 8 pounds, 10.6 ounces.

Our support for the Boys and Girls Club

▼ Originally founded in 1840, The Boys and Girls Clubs of America is a voluntary organization with multiple local chapters throughout the U.S. that help create after-school programs for young people. As a corporate sponsor supporting our local Boys and Girls Club of South Central Tennessee, Maury Regional leveraged Nurses Month (in May) to gather supplies in support of their summer programs. The nurses at Maury Regional Medical Center gathered a total of 1,176 items! Great work!



MRH RECOGNIZES RETIREES

Betty Luna, environmental services associate I at Maury Regional Medical Center, retired June 3 after 20 years with the organization.

“Betty Luna was a very hard and dedicated worker. Whatever you asked her to do she did. She always showed up with a smile no matter how she felt. We at Maury Regional were privileged to have had her as an employee,” said Gwenver Frierson, housekeeping supervisor.



Luna

Janet Hayes, ultrasound tech at Maury Regional Medical Center, retired June 14 after 28 years with the organization.

“Jan is a dedicated sonographer and radiographer, who dedicated more than 28 years of service to MRH, and to the patients of this community. During her tenure, Jan provided both high quality and safe imaging studies to those who entrusted her with their care, and she continually worked to bring out the best in others. She will be greatly missed in the Women’s Center,” said Dana Salters, administrative director of oncology.



Hayes